

A
 JC978 U.S.P.T.O.
 10/03/98 06
 11/08/01

UTILITY PATENT APPLICATION TRANSMITTAL
(Only for new nonprovisional applications under 37 CFR 1.53(b))

C525
U.S.P.T.O.
11/08/01

Docket No. : 47240/FLC/I281
 Inventor(s) : Shlomo Varsano
 Title : METHOD AND APPARATUS FOR AUTOMATED SERVICE LEVEL
 AGREEMENTS
 Express Mail Label No. : EL 914618243 US

ADDRESS TO: Assistant Commissioner for Patents
 Box Patent Application
 Washington, D.C. 20231

Date: November 8, 2001

1. X FEE TRANSMITTAL FORM (*Submit an original, and a duplicate for fee processing*).

2. IF A CONTINUING APPLICATION

 This application is a of patent application No. .

Prior application information: Examiner ; Group Art Unit:

X This application claims priority pursuant to 35 U.S.C. §119(e) and 37 CFR §1.78(a)(4),
 to provisional Application No. 60/246,788.

3. APPLICATION COMPRISED OF

Specification

45 Specification, claims and Abstract (total pages)

Drawings

12 Sheets of formal drawing(s) (FIGS. 1 to 12)

Declaration and Power of Attorney

 Newly executed

X Unexecuted declaration

 Copy from a prior application (37 CFR 1.63(d))(for continuation and divisional)

4. Microfiche Computer Program (Appendix)

5. Nucleotide and/or Amino Acid Sequence Submission (*if applicable, all necessary*)

 Computer Readable Copy

 Paper Copy (identical to computer copy)

 Statement verifying identity of above copies

6. APPLICANT(S) STATUS UNDER 37 CFR § 1.27

 Applicant(s) and any others associated with it/them under § 1.27(a) are a SMALL ENTITY

UTILITY PATENT APPLICATION TRANSMITTAL
(Only for new nonprovisional applications under 37 CFR 1.53(b))

Docket No.: 47240/FLC/I281

7. ALSO ENCLOSED ARE

- Preliminary Amendment
- Includes "Cross-Reference to Related Applications"
- A Petition for Extension of Time for the parent application and the required fee are enclosed
- An Assignment of the invention with the Recordation Cover Sheet and the recordation fee are enclosed
- This application is owned by pursuant to an Assignment recorded at Reel , Frame Information Disclosure Statement (IDS)/PTO-1449
 - Copies of IDS Citations
 - Certified copy of Priority Document(s) (*if foreign priority is claimed*)
 - English Translation Document (*if applicable*)
- Return Receipt Postcard (MPEP 503) (should be specifically itemized).
- Other Appendix A

8. CORRESPONDENCE ADDRESS

CHRISTIE, PARKER & HALE, LLP, P.O. BOX 7068, PASADENA, CA 91109-7068
Customer Number: 23363

Respectfully submitted,

CHRISTIE, PARKER & HALE, LLP

By


Frank L. Cire
Reg. No. 42,419
626/795-9900

FLC/mc

**FEE TRANSMITTAL
UTILITY PATENT APPLICATION**

DATE: November 8, 2001

Docket No. : 47240/FLC/I281

Inventor(s) : Shlomo Varsano

Title : METHOD AND APPARATUS FOR AUTOMATED SERVICE LEVEL AGREEMENTS

Duplicate

FEE DETERMINATION

| CLAIMS AS FILED | | | | | |
|-------------------------------|--------------|--------------|-------------------|-------------------|------------|
| | NUMBER FILED | NUMBER EXTRA | SMALL ENTITY RATE | LARGE ENTITY RATE | FEE |
| TOTAL CLAIMS | 55 - 20 | 35 | x \$9.00 | 35 x \$18.00 | \$630.00 |
| INDEPENDENT CLAIMS | 16 - 3 | 13 | x \$42.00 | 13 x \$84.00 | \$1,092.00 |
| MULTIPLE-DEPENDENT CLAIMS FEE | | | \$140.00 | \$280.00 | \$0.00 |
| BASIC FEE | | | \$370.00 | \$740.00 | \$740.00 |
| | | | | TOTAL FILING FEE | \$2,462.00 |

List Independent Claims: 1, 7, 12, 17, 20, 23, 25, 27, 33, 38, 43, 46, 48, 50, 52, 54

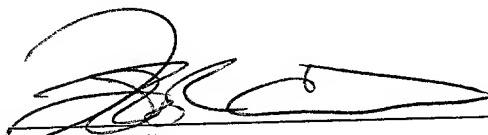
METHOD OF PAYMENT

No filing fee enclosed

No Deposit Account Authorization.

Respectfully submitted,

CHRISTIE, PARKER & HALE, LLP

By 
Frank L. Cire
Reg. No. 42,419
626/795-9900